This listing of claims will replace all prior versions, and listings, of claims in the application:

LISTING OF CLAIMS:

Claim 1 (Currently Amended): A method of providing a flexible infrastructure for managing a process, comprising:

defining a workflow type;

building a workflow pointer that defines the location of a database within a network;

coding subforms for the defined workflow type;

displaying the subforms to application users;

defining and customizing role documents;

building process flow documents for the defined workflow type; ~~and~~

building action control documents for determining what happens to the defined workflow type; and

running a set of agents to generate files that map application defined workflows into pages and actions that can be called and executed.

Claim 2 (Original): A method according to Claim 1, wherein the step of defining the workflow 'type includes the step of building a set of keyword documents into the database that uniquely identify the workflow type.

Claim 3 (Original): A method according to Claim 1, wherein the step of defining and customizing role documents includes the step of building a set of role definition keywords and

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role documents that control the workflow type.

Claim 4 (Original): A method according to Claim 1, wherein the defined workflow type uses the process flow documents to determine what action a given user may perform within a given workflow document.

Claim 5 (Original): A method according to Claim 1, wherein the action control document run is defined by the process flow documents.

Claim 6 (Currently Amended): A system for providing a flexible infrastructure for managing a process, comprising:

means for defining a workflow type;

means for building a workflow pointer that defines the location of a database within a network;

means for coding subforms for the defined workflow type;means for defining and customizing role documents;

means for displaying the subforms to application users;

means for building process flow documents for the defined workflow type; and

means for building action control documents for determining what happens to the defined workflow type; and

means for running a set of agents to generate files that map application defined workflows into pages and actions that can be called and executed.

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Claim 7 (Original): A system according to Claim 6, wherein the means for defining the workflow type includes means for building a set of keyword documents into the database that uniquely identify the workflow type.

Claim 8 (Original): A system according to Claim 6, wherein the means for defining and customizing role documents includes means for building a set of role definition keywords and role documents that control the workflow type.

Claim 9 (Original): A system according to Claim 6, wherein the defined workflow type uses the process flow documents to determine what action a given user may perform within a given workflow document.

Claim 10 (Original): A system according to Claim 6, wherein the action control document run is defined by the process flow documents.

Claim 11 (Currently Amended): A program storage device readable by machine and tangibly embodying a set of instructions for the machine to perform method steps for providing a flexible infrastructure for managing a process, said method steps comprising:

defining a workflow type;

building a workflow pointer that defines the location of a database within a network;

coding subforms for the defined workflow type;

displaying the subforms to application users;

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defining and customizing role documents;

building process flow documents for the defined workflow type; and

building action control documents for determining what happens to the defined workflow type; and

running a set of agents to generate files that map application defined workflows into pages and actions that can be called and executed.

Claim 12 (Original): A program storage device according to Claim 11, wherein the step of defining the workflow type includes the step of building a set of keyword documents into the database that uniquely identify the workflow type.

Claim 13 (Original): A program storage device according to Claim 11, wherein the step of defining and customizing role documents includes the step of building a set of role definition keywords and role documents that control the workflow type.

Claim 14 (Original): A program storage device according to Claim 11, wherein the defined workflow type uses the process flow documents to determine what action a given user may perform within a given workflow document.

Claim 15 (Original): A program storage device according to Claim 11, wherein the action control document run is defined by the process flow documents.

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